

PRESS RELEASE

DENVER, COLORADO, September 19, 2019 – Late in July 2019, Perfect Teeth Yale of Denver Colorado learned that a storage device connected to the Practice’s dental x-ray server by a third party contractor was missing. The server and storage device was located in an interior closet of the Practice not easily accessible to patients. We immediately secured the closet and server and launched an investigation into this matter. This incident is still under investigation.

We have no reason to believe the information on the storage device has been misused, and we are not aware that anyone accessed any patient information. The information on the device is limited to patient’s first and last name, dental x-ray and in some limited cases, the patient’s gender and/or date of birth.

No patient’s social security number, driver’s license or other identification number, health insurance number, other clinical information, user log-in numbers, passwords, e-mail address, biometric data, or financial information was on the storage device. About 15,000 patients were affected. Although we have no reason to believe anyone has accessed or misused patient information on the storage device, patients may always contact any of the three major credit bureaus to order a free credit report or place a credit freeze: **Experian:** 1- 888- 397- 3742; P.O. Box 4500, Allen, TX 75013, <https://www.experian.com/>; **Equifax:** 1- 866-349- 5191; P.O. Box 740241, Atlanta, GA 30374- 0241; <https://www.equifax.com/personal/>; **TransUnion:** 1- 888- 909-8872; P.O. Box 160, Woodlyn, PA 19094; <https://www.transunion.com/>. The Federal Trade Commission can be contacted at 202-326-2222 or <https://www.ftc.gov/contact>.

Perfect Teeth has begun notifying, by letter, patients who were affected. Perfect Teeth takes this situation seriously and is committed to protecting the privacy of its patients. Perfect Teeth has implemented enhanced security of its back-up storage so now such patient information is protected by encryption.

Perfect Teeth has also reported the breach to the Centers for Medicare and Medicaid Services, the Department of Health and Human Services Office for Civil Rights and as otherwise required by applicable law. For any information relating to this matter please contact: Raymond Walker, Chief Compliance Officer, Perfect Teeth, 1777 South Harrison Street, Suite 1400, Denver, CO 80210, telephone 303-285-6002, toll free number 1-877-898-1083.